Προς
service.eu@xiaomi.com
Νοεμ 12 τις 12:32 μ.μ.
Good morning.

I have a Mi 4c smartphone and my Mi account is 1612800182. I have official unlocked my phone middle of September. In that time I have install (with TWRP 3.0.2) 3 Greeks ROM dev GTV 6.9.15 6.9.29 and the last 6.10.13 with out any problem. On every install I 've done wipe cache and davlik cache and before install checked in fastboot mode if the bootloader is unlocked.I have installed the last Gtv rom 6.10.13 before 2 weeks. Yesterday I checked the bootloader in order to install the last DEV and it was locked. After that I install all the drivers (MiFlashSetup - MiPhone - UniversalAdbDriverSetup - QDLoader HS-USB Driver_64bit_Setup - MiSetup3.2.1.3111_2717) on my pc windows 10 I checked the problem with the drivers mi that has reported after an update of the windows in recognition of the smarphone and its all fine. I try to unlock the phone with MiFlashUnlock entering with my account and on the verification stop at 50% and with couldn't verify. I try the same with disconnected my account from the smartphone and the result is the same. What I can to do. Thanks

Fragopoulos Spyros

Νοεμ 12 τις 2:31 μ.μ.
Hi Fragopoulos,

Welcome to Xiaomi Customer Support!

I would request you to mention whether you got the Unlock ID or not to unlock bootloader, so that we can help you in a better manner.

Looking forward to your reply. Have a great day.

Best regards,
Payal
Xiaomi Customer Support

Προς
Europe E-Mail Support
Νοεμ 12 τις 2:54 μ.μ.
Hi
On the first time middle of september i take the unlock ID with SMS and unlock the phone. As i have seen from others users only open the miflash unlock and continue the process because the phone has already the permission to unlock. Now i have to take a new code with SMS? I have Greek GTV Dev, if i take a unlock ID i would have any problem to continue the process?

Thanks

Spyros Fragopoulos

Νοεμ 13 τις 11:45 π.μ.
Hi Fragopoulos,

Welcome to Xiaomi Customer Support!

Thank you for writing back to Xiaomi.

I understand your concern and would like to inform you that the Unlock ID is valid for short period of time, so you need to resend the request to unlock bootloader. You can apply to unlock the bootloader on MIUI forum: http://en.miui.com/unlock/.

Should you have any queries, feel free to write to us. We'll be glad to assist you further.

Thank you for being a valued customer. Have a great day.

Best regards,
Payal
Xiaomi Customer Support

Προς
Europe E-Mail Support
Νοεμ 14 τις 2:34 μ.μ.
This is the 2nd time i request the code for Mi4c. On the first time unlock properly and installedgreek dev GTV.After the update of Greek DEV GTV 6.10.13 my bootloader have locked. I have tried to apply for unlocking the Bootloader, but the issue is i cannot get the Verificaiton Code on my phone in order to continue to the application,. I have tried many links on different browsers and have not got any success till now:

(1) http://www.miui.com/unlock/apply.html [I cannot get the Verification SMS on this link]
(2) http://www.miui.com/unlock/apply.php [This Link redirects to Download Mi Unlock]
(3) http://en.miui.com/unlock/apply_en.html [Here i cannot input the unlocking reason:"Unlocking reason should contain at least 10 characters" I have introduce quite above of 10 characters"]
(4) http://en.miui.com/unlock/ [When i click "Unlock Now' it redirects me to Download Mi Unlock]
(5) http://www.miui.com/unlock/ [When i click "Unlock Now' it redirects me to Download Mi Unlock]

Please note that i have tried with Chrome-mozzila-explorer browser and had cleared the cache on all these browsers before retrying again. The account is the same and on the phone that i want to unlock.

My Mi Account ID- 1612800182

Kind regards

Spyros Fragopoulos

Προς
service.eu@xiaomi.com
Νοεμ 14 τις 2:44 μ.μ.
Also , from the miui account i take normally sms verification for editng some details of the account.

Νοεμ 15 τις 2:30 μ.μ.
Hi Spyros,

Welcome to Xiaomi Customer Support!

Thank you for writing back to Xiaomi.

I understand your inconvenience, you have been waiting for the Unlock ID. Generally, it should take 10-15 days to receive the permission. So I would request you to wait for some more time. If it takes long time then you can revert us back. Also, would request you to check with your service provider, if you have activated the DND service then deactivate it first.

Should you have any queries, feel free to write to us. We'll be glad to assist you further.

Thank you for being a valued customer. Have a great day.

Best regards,
Payal
Xiaomi Customer Support
Απάντηση Απάντηση σε όλους Προώθηση Περισσότερα